

NorWest Youth Hub Peer Navigator/Research Assistant
Internal/External posting
1.0 EFT (full-time) – term until March 31, 2022, with possibility of extension
Starting as soon as possible

The Peer Navigator/Research Assistant will facilitate and provide support to adolescents and young adults 12-29 years of age who are experiencing mental health issues. This position will also support research & evaluation, including data collection and conducting surveys and measures with clients. The position(s) will work with both internal and external partners in the operation of the NorWest Youth Hub.

Hours for this position are as follows: Monday – Friday (weekday) afternoon-evenings, in the time range of 11:00am – 7:00pm, with the possibility of the occasional Saturday as required. Applicants must be available for the hours during which the NorWest Youth Hub is open, specific to the EFT posted.

QUALIFICATIONS

1. Post-secondary degree in a related field of study required (for example, psychology, youth/mental health, etc.)
2. Experience working with adolescents/young adults with mental health issues (in a health-related organization an asset).
3. Ability to communicate empathetically; use of a friendly & non-judgmental approach with youth & their families.
4. Knowledge of youth community resources, and community development principles and practices.
5. Experience with data collection & evaluation preferred.
6. Knowledge of and experience with diverse backgrounds (cultural; sexual orientation; gender identity; age; economic).
7. Planning and organizational skills to facilitate advocacy, and support coordination/service access.
8. Valid driver's license and access to a vehicle.
9. Experience with Electronic Medical Records (Accuro) an asset.
10. Completion of peer support training program or equivalent combination of education/experience an asset.
11. Ability to work well within an interdisciplinary team in a variety of settings.

RESPONSIBILITIES:

- Meet with youth who are new to the NorWest Youth Hub; answer phone calls on our intake line, and provide information about our services in a welcoming & supportive environment.
- Assist youth in completing important intake/assessment forms; assist in linking youth to appropriate services.
- Act as a resource person or an advocate to assist individuals in obtaining information/accessing services/supports which are deemed needed.
- Assist with group facilitation and support as needed and directed.
- Maintain regular and consistent contact with the youth being supported on an ongoing basis, whether on individual caseload or jointly with Youth Hub counsellors.

- Contribute to the agency's activities to collect, analyze, and report on data, and participate in research as applicable.
- Participate in program planning, development, evaluation, and quality improvement activities that facilitate team goal setting.
- Record client-related contacts using Electronic Medical Record (Accuro); adherence to Personal Health Information Act.
- Maintain professional contact with community accessed organizations so that effective interaction of clients with services can be accomplished; including community outreach where appropriate.

Salary range: \$21.522-\$24.950 per hour. Benefits as per CUPE.

Closing date: Thursday, July 29, 2021

Please submit application in confidence to:

Kendra Monk, NorWest Youth Hub Coordinator
NorWest Co-op Community Health
785 Keewatin Street Winnipeg, MB R2X 3B9
Email: kmonk@norwestcoop.ca
Fax: 204.938.5994
www.norwestcoop.ca

We thank you for your interest, however, only candidates selected for an interview will be contacted.